Reminder for Plumbing Contractors Engaging in Well Pump Installation/Repair/Replacement

On August 5, 2009, the North Carolina General Assembly approved a general statute change that gives plumbing contractors licensed by this Board an opportunity to “install pumps or pumping equipment; installing, breaking, or reinstalling a well seal in accordance with G.S. 87-85(6); or disinfects a well incident to the installation, alteration, or replacement of pumps or pumping equipment within or near a well” in lieu of holding a Level D Well Certification from the North Carolina Well Contractor Certification Commission.

In order to receive the exemption, the plumbing contractor shall maintain documentation of having attended a continuing education course that covered well seal installation, protection, and sanitation within the last two years prior to the work being performed. Thereafter, in order to remain eligible for the exemption, a contractor would need to complete the course every two years and maintain documentation of such course attendance.

So how does a licensed plumbing contractor find a course that covers well seal installation, protection, and sanitation in order to qualify for the exemption? Our website contains a menu item titled “Education & Providers”. Clicking on the menu button will open a new page which lists a wide variety of continuing education topics. Clicking on the individual links will open a new document which lists the providers that have informed us of their intention to conduct classes in that particular subject area. There are currently three providers offering the Well Seal Installation, Protection & Sanitation course. Licensees interested in attending a class and obtaining this exemption should contact the providers below for information on class dates, times, and locations:

Grady Harlow Inc.
Contact: Michael Harlow @ 919-427-3747

North Carolina Plumbing & Mechanical Association
Contact: Jenny Horne @ 704-503-1331

Piedmont Training Group
Contact: Jim Lawson @ 336-454-5756
Renewal Reminder

It’s that time of year again! All licenses issued by the Board expire on December 31st of every year and must be renewed annually in order to engage in activities requiring licensure. Renewal notices will be mailed to all licensees in early October, and will contain your user name and password if you wish to use the online renewal service and a credit card. The form may also be submitted to our office with check or money order as in years past.

THERE IS NO GRACE PERIOD!

If the license is not renewed by December 31st all bidding, contracting, and work on jobs requiring a license must cease until the license has been restored to active status. Local inspection departments have the right to deny permit applications if a license is expired.

Without fail, we receive calls throughout the months of January, February and even into March from contractors in a panic because they cannot obtain permits for a job that they need to start immediately. We cannot renew licenses over the telephone, and cannot renew licenses while you wait if you visit our office.

If you wish to renew the license immediately, it may be renewed online if it expired in 2014 and there are no changes to the trade name or sub-licensees. If submitting your renewal form and payment to our office, please understand that it may take 2-3 days to process the renewal and reactivate the license.

Licenses renewed after January 31st will also be subject to a $25.00 late renewal processing fee. This is simply an opportunity to renew during January without paying a late fee, and is not a grace period during which licensed activities can be continued without renewal.

Currently active licensees may renew online by using the username and password contained on the renewal notice, and a MasterCard or VISA. As in years past, you may also bring or mail the renewal form and a check or money order to the Board’s office. If you do not have the renewal form that was mailed, you may download it from the Forms page of our website (see page 6 of this newsletter for more information).
Grace Period Following Loss of Licensee

There is an unfortunate misunderstanding among many business owners that there is a 30, 45, 60, 90, 120 or 180 day grace period that they may continue activities requiring a license after the qualifying licensee for the firm has quit, been fired, died, or is no longer a full-time active employee of the company for any reason.

THERE IS NO GRACE PERIOD!!!

The day that the licensee is no longer able to execute bids, quotes, and or contracts, or supervise the work being performed by the other employees of the firm, all activities which require a license must cease, even on jobs which are already permitted or in progress. Activities cannot be resumed until a Trade Name Change form and any related forms are processed by the Board staff and the new licensee is reflected on the Board’s website.

Example 1: Lee holds a plumbing contractor license, and serves as the qualifier for the plumbing company which he owns. Lee’s wife, 3 sons and 2 daughters all work for the company, but none hold a license. Lee has a massive heart attack and though he survives, becomes permanently disabled and unable to work. The firm’s license became inactive the moment that Lee experienced the heart attack and became unable to perform or supervise work requiring a license. The family was unable to find another qualified licensee who was willing to work for them and list his or her license in the firm name, and before any of Lee’s children can go through the application and examination process, the company fails financially and leaves the remaining 6 family members without a job.

Solution: Lee should have insisted that at least one or more of his children obtain a license from the Board and become listed as a sub-licensee. When Lee suffered his medical emergency, they could have submitted a Trade Name Change form to the Board and been back in business legally within a matter of days, allowing the family owned company to continue doing business for many more years.

Example 2: Tom owns a very successful HVAC company with 20 employees but does not hold a license. His lifelong friend, John, holds all of the heating contractor qualifications from the Board and has served as the firm’s qualifier for the 20 years that they have been in business. Unfortunately, Jim and Tom have a major disagreement one Monday morning over John’s excessive workload and John storms out of the office never to return. Tom is unable to find a licensee who is willing to work for him and he doesn’t have the hands-on installation experience to qualify for the license. Uncertain of the company’s future, none of the employees will commit to the licensing process. After 20 years of success, Tom’s HVAC company fails and puts 40 employees out of work.

Solution: Tom should have encouraged other employees to obtain their license over the years. They could have then been listed as sub-licensees and could have taken a great deal of responsibility off of John by assisting him with field supervision of the jobs and possibly prevented John from leaving. If John was intent on leaving, Tom could have offered the lead position to one of John’s sub-licensees and the company could have been back to full steam before the end of the week.
Attorney’s Comment

A committee and staff at the General Assembly has embarked on a study whether all licensing boards, including the Plumbing Heating and Fire Sprinkler Board, should be abolished, combined with other boards, or placed inside State Government. As attorney to the Board, I view this as a major threat to self-regulation of the industry and, in fact, of all occupations and professions.

Most of you know that, since 1931, this Board has collected a limited amount of money from you and used a cross-section of industry folks to protect the public and regulate the industry. In my view the Board has done a good job for 83 years with a limited amount of money.

Let me make a few succinct comments:

- Sending your money to the Department of Commerce or some other large bureaucracy will not give you more bang for the buck. In fact, you will pay the same amount or more, a chunk will be raked off the top, and there will be less money, net, to get rid of bad apples or stop unlicensed ripoff artists.

- Forcing the Board to use the State computer system would be a disaster just like medicaid—the Board has a pretty good computer system already.

- Most industry people say that the umbrella agency in Virginia and other states is not nearly as responsive as your Board has been to you.

- Forcing your license renewal, or your complaint, or your license application to go through a large bureaucracy downtown before it can be handled by the Board will add cost and delay.

- This Board is pretty efficient and frugal----It’s my experience that nearly every Board I have observed is more efficient and frugal than the rest of State government.

- The ability of this Board to raise its own money when it must, and hire and fire when necessary, makes the Board far more effective and efficient than having this Board and your fees absorbed in the State budget----besides, the entire budget of this board wouldn’t run state government until lunchtime.

Send me an email to JNF@youngmoorelaw.com if you’re willing to help us tell the Legislature: “If it ain’t broke, don’t fix it.”
## North Carolina State Agencies

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>NC Department of Insurance</td>
<td>919-661-5880</td>
</tr>
<tr>
<td>NC Department of Labor</td>
<td>919-807-2796</td>
</tr>
<tr>
<td>NC Department of Revenue</td>
<td>919-252-3052</td>
</tr>
<tr>
<td>NC Electrical Licensing Board</td>
<td>919-733-9042</td>
</tr>
<tr>
<td>NC General Contractor Licensing Board</td>
<td>919-571-4183</td>
</tr>
<tr>
<td>NC Irrigation Contractors Licensing Board</td>
<td>919-872-2229</td>
</tr>
<tr>
<td>NC Refrigeration Licensing Board</td>
<td>919-779-4711</td>
</tr>
<tr>
<td>NC Secretary of State</td>
<td>919-807-2225</td>
</tr>
<tr>
<td>NC Well Commission</td>
<td>919-707-5882</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Office Staff Directory</th>
<th>Administrative Officer (Field Staff) Directory</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office Phone: 919-875-3612</td>
<td>Fax for all Administrative Officers: 919-875-3616</td>
</tr>
<tr>
<td>Office Fax: 919-875-3616</td>
<td>John Todaro</td>
</tr>
<tr>
<td>E-mail: <a href="mailto:information@nclicensing.org">information@nclicensing.org</a></td>
<td>Senior Administrative Officer</td>
</tr>
<tr>
<td></td>
<td>South Central Region</td>
</tr>
<tr>
<td></td>
<td>704-975-5305 or <a href="mailto:jtodaro@nclicensing.org">jtodaro@nclicensing.org</a></td>
</tr>
<tr>
<td>Dale Dawson</td>
<td>Moises “Jimmy” Jimenez</td>
</tr>
<tr>
<td>Executive Director</td>
<td>Southeastern Region</td>
</tr>
<tr>
<td>Extension 224 or <a href="mailto:ddawson@nclicensing.org">ddawson@nclicensing.org</a></td>
<td>910-409-7127 or <a href="mailto:mjimenez@nclicensing.org">mjimenez@nclicensing.org</a></td>
</tr>
<tr>
<td>Eric Hall</td>
<td>Tom Johnston</td>
</tr>
<tr>
<td>Business &amp; Technology Manager</td>
<td>North Central Region</td>
</tr>
<tr>
<td>Extension 216 or <a href="mailto:ehall@nclicensing.org">ehall@nclicensing.org</a></td>
<td>336-906-9141 or <a href="mailto:tjohnston@nclicensing.org">tjohnston@nclicensing.org</a></td>
</tr>
<tr>
<td>DeJaya (DJ) Soltys</td>
<td>Derek Farmer</td>
</tr>
<tr>
<td>Executive Assistant / Licensing Coordinator</td>
<td>Northeastern Region</td>
</tr>
<tr>
<td>Extension 203 or <a href="mailto:dsoltys@nclicensing.org">dsoltys@nclicensing.org</a></td>
<td>919-602-9095 or <a href="mailto:dfarmer@nclicensing.org">dfarmer@nclicensing.org</a></td>
</tr>
<tr>
<td>Sharon Pittman</td>
<td>David Boulay</td>
</tr>
<tr>
<td>Legal Coordinator</td>
<td>Western Region</td>
</tr>
<tr>
<td>Extension 205 or <a href="mailto:spittman@nclicensing.org">spittman@nclicensing.org</a></td>
<td>828-234-2719 or <a href="mailto:dboulay@nclicensing.org">dboulay@nclicensing.org</a></td>
</tr>
<tr>
<td>Karen Jolliffe</td>
<td>Kerry Waldroup</td>
</tr>
<tr>
<td>Exam Coordinator</td>
<td>Complaint Coordinator</td>
</tr>
<tr>
<td>Extension 230 or <a href="mailto:kjolliffe@nclicensing.org">kjolliffe@nclicensing.org</a></td>
<td>Extension 211 or <a href="mailto:complaint@nclicensing.org">complaint@nclicensing.org</a></td>
</tr>
<tr>
<td>Maddison Dirks</td>
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</tbody>
</table>
Website Information: www.nclicensing.org (Download Forms)

Online license renewal is now available for licensees who wish to do so and can pay the renewal fee with a MasterCard or Visa. The online renewal link can be found on the home page of our website. You will also find a link to a step-by-step tutorial available to guide licensees through the process. If you do not have your username and password, or have any other questions regarding online renewal, please contact DJ Soltys at 919-875-3612, ext. 203.

You may obtain any of the following forms 24 hours a day, 7 days a week by visiting our website and clicking on the 'Forms' button on the left side of the screen.

**Consumer Forms**
- Consumer Complaint against licensed or unlicensed contractors

**Change of Address or Status**
- 1. Address Change: Licensee
- 2. Address Change: Sub-licensee
- 3. Trade Name Change (Licensee or firm name in which business is conducted)
- 4. Add Sub-licensee
- 5. Delete Sub-licensee

**Renewal Forms**
- 1. Reinstatement Form—Previous Sub-licensees
- 2. Renewal form—2014 without Sub-licensees
- 3. Renewal form—2014 with Sublicensees
- 4. Renewal form—2014 and previous Year(s) without Sub-Licensees

*Note: 2015 Renewal Forms will be available in early October 2014*

**New Applicant Forms**
- 1. Plumbing, Heating, & Fuel Piping Contractor Examination Application
- 2. Restricted Limited Plumbing Contractor Application (General)
- 3. Plumbing, Heating, & Fuel Piping Technician Examination Application
- 4. Residential Fire Sprinkler Installation Contractor Examination Application
- 5. Fire Sprinkler Installation & Inspection Contractor Examination Application
- 6. Fire Sprinkler Inspection Technician Examination Application (no NICET)
- 7. Fire Sprinkler Inspection Technician Application (NICET)
- 8. Fire Sprinkler Maintenance Technician Application

**Order Forms**
- 2. Request for Copy (Reprint) of License
- 3. Request for Register of Licensees
- 4. Request for Verification of License

You can also access our website at one of the following easy to remember addresses:
- www.ncplumbing.org
- www.ncheating.org
- www.ncfiresprinkler.org
Disciplinary Actions

The Board is required by law to investigate every complaint received. If the findings of the investigation indicate that a violation of the laws and rules enforced by the Board have occurred by a licensed or unlicensed individual and/or firm, a number of disciplinary actions are available to the Board.

Recent actions are reflected in the four reports that follow:
- Letter of Caution Report
- Consent Agreement Report
- Field Resolution and Resolution Review Committee Report
- Attorney’s Report

Letter of Caution Report

Upon completion of investigations, a Letter of Caution can be issued to a licensee where it is determined through an investigation that a violation has occurred by one of our licensees. The Letter of Caution is issued to address and affirm issues they should improve upon or be more mindful of for future jobs:

<table>
<thead>
<tr>
<th>Name</th>
<th>City/Town</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alston, Lawrence R.</td>
<td>Durham</td>
<td>7/22/2014</td>
</tr>
<tr>
<td>Baker, Donnie M.</td>
<td>Wendell</td>
<td>7/21/2014</td>
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<tr>
<td>Cheeseman, Larry</td>
<td>Concord</td>
<td>7/1/2014</td>
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<tr>
<td>Harker, Kevin S.</td>
<td>Rocky Point</td>
<td>8/8/2014</td>
</tr>
<tr>
<td>Liverman, Joseph H.</td>
<td>Morehead City</td>
<td>7/1/2014</td>
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</table>

<table>
<thead>
<tr>
<th>Name</th>
<th>City/Town</th>
<th>Date</th>
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</thead>
<tbody>
<tr>
<td>McKenzie, Bryan</td>
<td>Fayetteville</td>
<td>7/3/2014</td>
</tr>
<tr>
<td>Roundtree, Marvin</td>
<td>Rocky Mount</td>
<td>6/19/2014</td>
</tr>
<tr>
<td>Smith, Michael L.</td>
<td>Fayetteville</td>
<td>7/3/2014</td>
</tr>
<tr>
<td>Smith, Michael S.</td>
<td>Jacksonville</td>
<td>8/6/2014</td>
</tr>
<tr>
<td>Tilley, Ronald K.</td>
<td>Hillsborough</td>
<td>8/12/2014</td>
</tr>
</tbody>
</table>

Consent Agreement Report

A Consent Agreement is an affidavit taken from unlicensed individuals performing plumbing, heating and fire sprinkler work without a license. These individuals sign a Consent Agreement stating that they will not perform any work requiring a license until they are properly licensed to do so. If you see these individuals performing contracting activities in the field, please report them to this office.

<table>
<thead>
<tr>
<th>Name</th>
<th>City/Town</th>
<th>Date</th>
</tr>
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<tbody>
<tr>
<td>Barnes, William</td>
<td>Durham, NC</td>
<td>7/9/2014</td>
</tr>
<tr>
<td>Caldwell, Jason</td>
<td>Canton, NC</td>
<td>7/22/2014</td>
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<tr>
<td>Cheney Jr., Texas N.</td>
<td>Wilmington, NC</td>
<td>6/26/2014</td>
</tr>
<tr>
<td>Johnson, Joshua</td>
<td>Cary, NC7/15/2014</td>
<td></td>
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<tr>
<td>Johnson, Marion</td>
<td>Fayetteville, NC</td>
<td>7/3/2014</td>
</tr>
<tr>
<td>Mosteller, Auby M</td>
<td>Hudson, NC</td>
<td>7/23/2014</td>
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<tr>
<td>Mullis, Michael W.</td>
<td>Kannapolis, NC</td>
<td>6/23/2014</td>
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<tr>
<td>Olsen, Lorin James (LJ)</td>
<td>Greensboro, NC</td>
<td>8/8/2014</td>
</tr>
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<table>
<thead>
<tr>
<th>Name</th>
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<th>Date</th>
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<tbody>
<tr>
<td>Rizzieri, Cary</td>
<td>Cary, NC7/30/2014</td>
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<tr>
<td>Torrey, William J.</td>
<td>St. Pauls, NC</td>
<td>7/3/2014</td>
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<tr>
<td>Waller, Richard</td>
<td>Durham, NC</td>
<td>7/15/2014</td>
</tr>
<tr>
<td>Watkins, Ryan</td>
<td>Leland, NC</td>
<td>6/26/2014</td>
</tr>
<tr>
<td>Winebarger, Christopher</td>
<td>Lenoir, NC</td>
<td>7/14/2014</td>
</tr>
<tr>
<td>Wingate, Josh</td>
<td>Raleigh, NC</td>
<td>7/16/2014</td>
</tr>
</tbody>
</table>
Resolution Review Committee Report

A Field Resolution Agreement is a voluntary agreement by which a licensee enters into some type of sanctions against their license instead of appearing before the Resolution Review Committee or the Full Board at a formal hearing. All of the Agreements are reviewed by a member of the Resolution Review Committee and then presented to a Board hearing panel for approval prior to the agreement being adopted as a final agency decision. If a complaint has not been resolved in the field through a Field Resolution Agreement, then the case can be referred to the Resolution Review Committee. During the Resolution Review Committee meeting, a licensee can enter into a Review Committee Resolution Agreement in place of appearing before the Board at a formal hearing; the agreement is then presented to a Board hearing panel for approval prior to the agreement being adopted as a final agency decision. Cases that cannot be resolved through the use of Field Resolution Agreements or Review Committee Resolution Agreements are forwarded to formal hearings before the Board. Listed below are the different agreements entered into by the field staff and the Resolution Review Committee that have been approved by the Board. The information below does not contain all of the facts or details of each case. Specific details of any of the following cases can be obtained by e-mail (information@nclicensing.org) or upon written re-

Beckman, Louis R.
Beckman Mechanical, Inc.
Matthews, NC
License# 22543, H-1, 2&3-I
Allegations of misconduct and incompetence in the business of heating contracting in that the licensee violated the minimum standard of the North Carolina State Mechanical Code, failed to carry out adequate ductwork installation and system design, allowed the use of his license by unlicensed persons by issuing 1099’s to unlicensed persons, and failed to maintain copies of load calculations in job files for a minimum of six (6) years.
The license of Louis Beckman, number 22543 H-1, 2&3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other things, during the probation, the licensee shall enroll in, attend and complete the Special Board Laws & Rules course, and enroll in, attend and complete the series of Special Mechanical Code courses. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of six (6) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Burgess, Charles W. II
Carolina Custom Heating & Cooling
Garner, NC
License# 31157, H-3-I
Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to provide supervision, failed to carry out adequate ductwork installation and system design, violated the minimum standard of the North Carolina State Mechanical Code, and violated the minimum standard of the North Carolina State Fuel Gas Code.
The license of Charles Burgess, number 31157 H-3-I, and that of the firm shall be placed on supervised probation for a period of eighteen (18) months. Among other things, during the probation, within 120 days of the approval of this order, the contractor shall perform a flow hood test on all of the installations in this townhome community where ductwork was installed prior to 06/11/2014 by the licensee and this firm to confirm that the CFM delivery from each register is being delivered per the duct design for each job and that the system is properly balanced. The licensee shall enroll in, attend and complete the series of Special Mechanical Code courses, enroll in, attend and complete the series of Special Mechanical Design courses, enroll in, attend and complete the series of Special Fuel Gas Code and Design courses, and enroll in, attend and complete the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, the license of the individual and of the firm will be suspended for a period of six (6) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Carroll, Thurman
Caroll and Son’s Heating and Air
Stedman, NC
License# 10538, H-3-I
Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to provide adequate supervision, failed to perform load calculation(s), violated the minimum standard of the North Carolina State Mechanical Code, and allowed the use of his license by unlicensed persons by allowing his son to contract work, pay his own taxes, and not being a bona-fide employee.
The license of Thurman Carroll, number 10538 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of six (6) months. Among other things during the probation, the license shall enroll in, attend
and complete the Special Board Laws & Rules class. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Cope, Roger Jr.  
The Plumbing Service Co.  
Kernersville, NC  
License# 32234, H-3-I  
(sub-licensee)  
Allegations of misconduct in the business of heating contracting in that the licensee failed to obtain a permit prior to commencing work, and contracted heating group two work without valid license qualification.  
Roger Cope signed a Proposed Resolution Agreement 07/14/2014.  
The license of Roger Cope, number 32234 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months.  
Among other things during the probation, the licensee shall enroll in, attend and complete the Special Board Laws and Rules course.  
In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of twelve (12) months.  
The licensee agrees to comply with all of the probation provisions listed above.

Ellington, Thomas A.  
Carl Garris & Son  
Construction Co.  
Lake View, SC  
License# 09610 PH-1, & 3-I  
Allegations of misconduct in the business of heating contracting in that the licensee, without the knowledge of his current employer Carl Garris and Son Inc., obtained a mechanical permit for an unlicensed individual to perform the installation of a heat pump, failed to provide adequate supervision for work performed under his license number, and did not perform any work on the project.  
Thomas Ellington signed a Proposed Resolution Agreement 04/25/2014.  
The license of Thomas Ellington, number 09610 PH-1 & 3-I, shall be placed on unsupervised probation for a period of twelve (12) months.  
Among other things during the probation, the licensee shall enroll in, attend and complete the Special Board Laws and Rules course, and ensure that he only purchases permits on jobs where the licensee holds the contract with a licensed general contractor or the owner, where the licensee receives all of the contractual payment from the licensed general contractor or the owner, where a licensee of the firm or a properly licensed and qualified technician of the firm supervises the work and where the installation is performed by the licensee of the firm or bona-fide employees of the licensee of the firm.  
In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of twelve (12) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions.

Everhart, Lester Paul, Jr.  
Crystal Coast Heating & Air, LLC  
Morehead City, NC  
License# 09333, H-2&3-I  
Allegations of misconduct in the business of heating contracting in that the licensee failed to obtain a permit prior to commencing work.  
Lester Everhart signed a Proposed Resolution Agreement 07/01/2014.  
The license of Lester Everhart, number 09333 H-2&3-I, and that of the firm shall be placed on unsupervised probation for a period of eighteen (18) months.  
In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Frymier, Greg W.  
Frymiers Heating & Air Conditioning  
Hampstead, NC  
License# 29129, H-3-I  
Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, allowed the use of license by unlicensed persons by paying cash to unlicensed persons, and failed to perform load calculations.  
Resolution Conference held 07/24/2014.  
Greg Frymier signed a Resolution Conference Agreement 07/24/2014.  
The license of Greg Frymier, number 29129 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months.  
Among other things during the probation, the licensee shall enroll in, attend and complete the series of Special Contractor Business Management courses.  
In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Frymiers Heating & Air Conditioning  
Fayetteville, NC  
License# 13720, H-2&3-I  
Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to request inspections within 10 days of substantial completion of work, failed to perform proper load calculation(s), installed oversized equipment, and contracted and was awarded a job for Heating Group 1 work when the firm was not properly licensed as an Heating Group 1 Contractor.  
Resolution Conference held 07/07/2014.  
Fulton Gore signed a Resolution Conference Agreement 07/07/2014.  
The license of Greg Frymier, number 29129 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months.  
Among other things during the probation, the licensee shall enroll in, attend and complete the series of Special Contractor Business Management courses.  
In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Gore, Fulton H.  
Gore Heating and A/C, Inc.  
Fayetteville, NC  
License# 13720, H-2&3-I  
Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, allowed the use of license by unlicensed persons by paying cash to unlicensed persons, and failed to perform load calculations.  
Resolution Conference held 07/07/2014.  
Fulton Gore signed a Resolution Conference Agreement 07/07/2014.  
The license of Greg Frymier, number 29129 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months.  
Among other things during the probation, the licensee shall enroll in, attend and complete the series of Special Contractor Business Management courses.  
In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.
The license of Fulton Gore, number 13720 H-2&3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other things during the probation, the licensee shall enroll in, attend and complete the series of Special Mechanical Design courses, and enroll in, attend and complete the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Hessee, Layne M.  
Comfort Engineers, Inc.  
Durham, NC  
License# 14280, H-2&3-I  
(sub-licensee)

Allegations of misconduct in the business of heating contracting failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, and failed to provide adequate supervision.  


The license of Layne Hessee, number 24448 H-2&3-I, and that of the firm shall be placed on unsupervised probation for a period of six (6) months. Among other things during the probation, within 180 days of the approval of this agreement the contractor shall assure that all of the outstanding permits have received a final inspection or the contractor shall demonstrate their efforts to obtain the final through the use of phone calls and a minimum of two certified letters to each owner (with each certified letter a minimum of two weeks between each letter). In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Holland, Garrett W.  
Integrity Fire Services  
Ruther Glen, VA  
License# 18355, FS

Allegations of misconduct in the business of fire sprinkler contracting in that the licensee failed to provide adequate supervision, and contracted Fire Sprinkler Inspection (NFPA 25) work without holding a Fire Sprinkler Inspection Contracting license.  


The license of Garrett Holland, number 18355 FS, and that of the firm shall be suspended for a period of twelve (12) months. Among other things during the suspension, the licensee shall enroll in, attend and complete the Special Board Laws & Rules course. Upon successful completion of the suspension, the license of Garrett Holland, number 18355 FS, and that of the firm shall be placed on supervised probation for a period of twelve (12) months. During the period of probation, the licensee shall personally call for all inspections and perform a follow up inquiry with each inspection department to assure that all inspections have been approved. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of six (6) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Hord, Matthew S.  
The Plumbing Service Co.  
Kernersville, NC  
License# 20541 P-I

Allegations of misconduct in the business of heating contracting in that the license failed to obtain a permit prior to commencing work, and contracted heating group two work without valid license qualification.  

Matthew Hord signed a Proposed Resolution Agreement 07/14/2014.

Hudspeth, Christopher L.  
d/b/a A+ Heating & Cooling  
Ocean Isle Beach, NC  
License# 31976, H-3-T  
(sub-licensee)

Allegations of misconduct in the business of heating contracting in that the H-3 technician performed work outside his current licensing qualifications, and failed to provide adequate supervision.  


The license of Christopher Hudspeth, number 31976 H-3-T, shall be placed on unsupervised probation for a period of six (6) months. Among other things during the probation, the licensee shall enroll in, attend and complete the Special Board Laws & Rules course, and perform no work outside licensing classification held until properly licensed to work in these other fields. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of six (6) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Hurley, Charles M.  
Bledsole Heating & Air  
Burlington, NC  
License# 20278, H-2&3-I

Allegations of misconduct and incompetence in the business of heating con-
tracting in that the licensee illegally allowed the use of his license by unlicensed persons by not withholding taxes for Don Bledsoe (W-2’s & W-4), violated the minimum standard of the North Carolina State Fuel Gas Code, failed to execute all contracts, allowed checks for work that requires a license to be issued individually to Don Bledsoe and not the firm, and obtained money and failed to perform installation and has not properly refunded down payment to date.


The license of Charles Hurley, number 20278 H-2&3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other things, during the probation, licensee shall maintain written contracts on all installations that require a license, which contracts shall be signed by both the licensee and a licensed general contractor or the owner prior to commencing work and maintain a copy of all contracts in job files for job contracted or installed, enroll in, attend and complete the series of Special Fuel Gas Code and Design courses, and enroll in, attend and complete the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Long, Edwin K.
Carolina Heating and Cooling, Inc
Cherryville, NC
License# 09091, H-2 & H-3-I

Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to install a new 5 ton Trane heat pump to include tying into the existing duct work serving the main floor and upstairs and failed to have the duct work installed in the basement and the zoning inspected, failed to respond to the customer in a timely manner by failing to address the issues with the heat pump installation, failed to pull the required permit for the plenum and duct work reconstruction, which is a violation of GS 87-21 section .0402, failed to meet minimum building code in violation of GS 87-21 section .0505 and the following code violations were noted by the Lincoln County Building Inspector: 1) original permit for the installation was for a change out only – no duct work and or zoning; 2) failed to zone all floors in the home; 3) no new permit for current repair (modification of plenum and restricted duct work in basement); 4) appeared that the electrical receptacle was moved for newly installed return in basement; 5) 20” x 20” return serving basement (12” duct) appeared to be undersized; 6) drain pan undersized for air handler; at another job location, failed to perform a load calculation or properly supervise the mechanical installation, which are violations of GS 87-21 section .0505 and .0406, and failed to meet minimum building code in a violation of GS 87-21 section .0505 and the following issues were noted by the Kings Mountain Building Inspector at another job location: 1) air handler not properly marked; 2) condensate line not properly supported; 3) condensate line appeared to be back graded; 4) failed to seal condensate line exterior wall penetration; 5) arma-flex was torn near air handler and at near condensing unit; 6) failed to seal line set at exterior wall penetration.


The license of Edwin Long, number 9091 H-2 & H-3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve months. By 06/18/2014, the contractor shall return to the home located at 914 Cleveland Avenue and perform a thorough Manual J load calculation. If the load calculation reveals that the equipment is improperly sized, then the contractor shall obtain a permit from the local inspection department, replace the undersized or oversized equipment with properly sized air handler(s) and condensing unit(s) and obtain a final inspection by June 25th, 2014. The contractor shall submit evidence to the board by 07/01/2014 of the final inspection and shall submit a copy of his load calculation. By 06/18/2014, the contractor shall pull the required permit for the home located at 7046 Lackey Road and obtain a final inspection by 06/25/2014. The contractor shall submit evidence to the board by 07/01/2014 of the final inspection. After complaint to the Board, the licensee returned and received approved final inspections at both job locations. Among other things during the probation, licensee shall enroll in, attend and complete the Special Board Laws & Rules course, and enroll in, attend and complete the series of Special Mechanical Code courses. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Marchello, Vincent
Island Point HVAC Services, Inc.
Sherrills Ford, NC
License# 29779, H-3-I

Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to provide adequate supervision, failed to complete a job in a timely manner, failed to carry out adequate ductwork installation and system design, failed to perform load calculation and duct design, violated the minimum standard of the North Carolina State Mechanical Code, violated the minimum standard of the North Carolina State Fuel Gas Code, allowed the use of license by unlicensed persons by paying an unlicensed person(s) in cash, and failed to respond to consumer in a timely manner/poor business practices.

Resolution Conference held 06/12/2014. Vincent Marchello signed a Resolution Conference Agreement 06/12/2014.

The license of Vincent Marchello, number 29779 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of eighteen (18) months. Among other things during
the probation, within sixty (60) days of the approval of this order, the contractor shall obtain a permit from the local code enforcement official, return to the home located at 123 Glendale Ave., correct any and all code violations that still exist and shall receive a final inspection with the next ninety (90) days of approval of this order. The contractor shall contact the building owner in advance, arrange a time to perform this work and this work shall be performed at the expense of the contractor. Licensee shall enroll in, attend and complete the Special Board Laws & Rules course, enroll in, attend and complete the series of Special Mechanical Code courses, and enroll in, attend and complete the series of Special Fuel Gas Code and Design courses. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of six (6) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Marshburn, Mitchell R.
M.T. Plumbing Contractors, LLC
Hampstead, NC
License# 28927, P-I & RFSC
Allegations of misconduct, incompetence, job abandonment, and probation violation in the business of plumbing contracting in that the licensee failed to provide adequate supervision, violated the minimum standard of the North Carolina State Plumbing Code, allowed the use of license by unlicensed persons by issuing 1099’s to unlicensed persons, obtained money and failed to complete installation (job abandonment), and violated his probation in that the licensee failed to submit quarterly reports and failed to obtain permits, per the probation order. Resolution Conference held 08/07/2014. Mitchell Marshburn signed a Resolution Conference Agreement 08/07/2014.

The license of Mitchell Marshburn, number 28927 P-I & RFSC, and the license of the firm shall be suspended for a period of one (1) year. During the suspension, licensee shall enroll in, attend and complete the series of Special Contractor Business Management courses. Upon successful completion of the suspension, the license of Mitchell Marshburn, number 28927 P-I & RFSC, and that of the firm shall be placed on supervised probation for a period of two (2) years. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of two (2) years, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Mrs. Joseph R.
A+ Heating & Cooling
Ocean Isle, NC
License# 29693, H-3-I
Allegations of misconduct and violation of a probation order in that the licensee failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, failed to provide supervision, violated probation, and contracted and performed work outside current licensing qualifications. Resolution Conference held 08/07/2014. Joseph Raymond Mascetti signed a Resolution Conference Agreement 08/07/2014.

The license of Joseph Raymond Mascetti, number 29693 H-3-I, and that of the firm shall be placed on supervised probation for a period of two (2) years. Among other things during the probation, the contractor shall enroll in, attend and complete the series of Special Contractor Business Management courses, and perform no work outside his licensing classification held until properly licensed to work in these other fields. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of one (1) year, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Mascetti, Joseph R.
A+ Heating & Cooling
Ocean Isle, NC
License# 29693, H-3-I
Allegations of misconduct in the business of heating contracting in that the licensee failed to ensure that a permit and inspection were obtained for the installation of a 3 ton package unit, failed to install a condensate drain trap on the unit, failed to seal the sheet metal shroud cover over the duct transition from the unit to the existing duct work, and conducted business as Gary B. Mascho Mechanical; however, his license was listed in his individual name.

Gary Mascho signed a Proposed Resolution Agreement 06/26/2014.

The license of Gary Mascho, number 10601 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of 12 months. Among other things during the probation, by 07/03/2014, the contractor shall obtain a permit from the local code enforcement official, return to this structure and correct any and all code violations that still exist. The contractor shall contact the building owner in advance, arrange a time to perform this work and shall receive a final inspection by 07/03/2014. This work shall be performed at the expense of the contractor. After complaint to the Board, the licensee obtained a permit and received an approved final inspection. The licensee shall enroll in, attend and complete the series of Special Mechanical Code courses, and enroll in, attend and complete the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Gary B. Mascho Mechanical
Wilmington, NC
License# 10601, H-3-I
Allegations of misconduct in the business of heating contracting in that the licensee failed to ensure that a permit and inspection were obtained for the installation of a 3 ton package unit, failed to install a condensate drain trap on the unit, failed to seal the sheet metal shroud cover over the duct transition from the unit to the existing duct work, and conducted business as Gary B. Mascho Mechanical; however, his license was listed in his individual name.

Gary Mascho signed a Proposed Resolution Agreement 06/26/2014.

The license of Gary Mascho, number 10601 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of 12 months. Among other things during the probation, the contractor shall obtain a permit from the local code enforcement official, return to this structure and correct any and all code violations that still exist. The contractor shall contact the building owner in advance, arrange a time to perform this work and shall receive a final inspection by 07/03/2014. This work shall be performed at the expense of the contractor. After complaint to the Board, the licensee obtained a permit and received an approved final inspection. The licensee shall enroll in, attend and complete the series of Special Contractor Business Management courses. Upon successful completion of the suspension, the license of Mitchell Marshburn, number 28927 P-I & RFSC, and that of the firm shall be placed on supervised probation for a period of two (2) years. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of two (2) years, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Mascetti, Joseph R.
A+ Heating & Cooling
Ocean Isle, NC
License# 29693, H-3-I
Allegations of misconduct and violation of a probation order in that the licensee failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, failed to provide supervision, violated probation, and contracted and performed work outside current licensing qualifications. Resolution Conference held 08/07/2014. Joseph Raymond Mascetti signed a Resolution Conference Agreement 08/07/2014.

The license of Joseph Raymond Mascetti, number 29693 H-3-I, and that of the firm shall be placed on supervised probation for a period of two (2) years. Among other things during the probation, by 07/03/2014, the contractor shall obtain a permit from the local code enforcement official, return to this structure and correct any and all code violations that still exist. The contractor shall contact the building owner in advance, arrange a time to perform this work and shall receive a final inspection by 07/03/2014. This work shall be performed at the expense of the contractor. After complaint to the Board, the licensee obtained a permit and received an approved final inspection. The licensee shall enroll in, attend and complete the series of Special Mechanical Code courses, and enroll in, attend and complete the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Mascho, Gary B.
Gary B. Mascho Mechanical
Wilmington, NC
License# 10601, H-3-I
Allegations of misconduct in the business of heating contracting in that the licensee failed to ensure that a permit and inspection were obtained for the installation of a 3 ton package unit, failed to install a condensate drain trap on the unit, failed to seal the sheet metal shroud cover over the duct transition from the unit to the existing duct work, and conducted business as Gary B. Mascho Mechanical; however, his license was listed in his individual name.

Gary Mascho signed a Proposed Resolution Agreement 06/26/2014.

The license of Gary Mascho, number 10601 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of 12 months. Among other things during the probation, the contractor shall obtain a permit from the local code enforcement official, return to this structure and correct any and all code violations that still exist. The contractor shall contact the building owner in advance, arrange a time to perform this work and shall receive a final inspection by 07/03/2014. This work shall be performed at the expense of the contractor. After complaint to the Board, the licensee obtained a permit and received an approved final inspection. The licensee shall enroll in, attend and complete the series of Special Contractor Business Management courses. Upon successful completion of the suspension, the license of Mitchell Marshburn, number 28927 P-I & RFSC, and that of the firm shall be placed on supervised probation for a period of two (2) years. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of two (2) years, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

McKinney, James E., II
Rooter Champion of North Carolina, LLC
Charlotte, NC
License# 19491, P-I
Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, failed to provide supervision, violated the minimum standard of the North Carolina State Plumbing Code, violated the minimum standard of the North Carolina State Fuel Gas Code, and performed installation in a poor workman like manner / poor workmanship.


The license of James McKinney, number 19491 P-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other things during the probation, within thirty (30) days of the approval of this order the contractor shall enroll in, attend and complete the Special Board Laws & Rules course, and enroll in, attend and complete the Special Board Laws & Rules course, and enroll in, attend and complete the Special Mechanical Code courses. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Pressley, Rhonda
Palmetto, FL
License# 20643, H-2&3-I
Rhonda Pressley signed a Proposed Resolution Agreement 07/22/2014. Resolution Review Committee recommended to accept the voluntary surrender of license number 20643 H-2&3-I for Rhonda Jean Pressley.

Ray, Andrew C.
Get Air Done LLC
Albemarle, NC
License# 30639, H-3-I
Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, violated the minimum standard of the North Carolina State Mechanical Code, and failed to provide adequate supervision.


The license of Martin Napier, number 22634 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other things during the probation, licensee shall enroll in, attend and complete the Special Board Laws & Rules course, and enroll in, attend and complete the series of Special Mechanical Code courses. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Odell, Larry M.
Greensboro, NC
License# 11494 P-I
Allegations of misconduct in the business of plumbing contracting in that the licensee, who lists his license in his individual name and not in the name of the school system, signed the board exam application form 1-b for an applicant certifying that the applicant under his supervision was responsible for the installation, repair and maintenance of school facility sewer, drain water systems, vents and all or anything that pertained to the plumbing system in and around the school building.
Larry Odell signed a Proposed Resolution Agreement 07/23/2014.

The license of Larry Odell, number 11494 P-I, shall be placed on unsupervised probation for a period of six (6) months. Among other things during the probation, the licensee shall enroll in, attend and complete the Special Board Laws and Rules course. Licensee shall ensure that no work requiring a license is performed at any of the school property buildings until such time the school has a license issued in the name of the school from the State Board of Examiners of Plumbing, Heating and Fire Sprinkler Contractors, and ensure that any work requiring a license is performed by a licensed plumbing firm until such time the school gets properly licensed. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of two (2) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Napier, Martin L.
Anson Mechanical Services
Polkton, NC
License# 22634, H-3-I
Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, violated the minimum standard of the North Carolina State Plumbing Code, and failed to provide adequate supervision.


The license of Martin Napier, number 22634 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other things during the probation, licensee shall enroll in, attend and complete the Special Board Laws & Rules course, and enroll in, attend and complete the series of Special Mechanical Code courses. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.


The license of Martin Napier, number 22634 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other things during the probation, licensee shall enroll in, attend and complete the Special Board Laws & Rules course, and enroll in, attend and complete the series of Special Mechanical Code courses. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.


The license of Martin Napier, number 22634 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other things during the probation, licensee shall enroll in, attend and complete the Special Board Laws & Rules course, and enroll in, attend and complete the series of Special Mechanical Code courses. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.
Among other things during the probation, licensee shall enroll in, attend and complete the Special Board Laws & Rules course, and enroll in, attend and complete the series of Special Mechanical Code courses. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Smithwick, Joseph S.
Airotemp Heating & Cooling, LLC
Sanford, NC
License# 23141, H-2&3-I
Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to provide adequate supervision, failed to carry out adequate ductwork installation, and violated the minimum standard of the North Carolina State Mechanical Code.
The license of Joseph Smithwick, number 23141 H-2&3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other things, during the probation, licensee shall enroll in, attend and complete the series of Special Mechanical Code courses, and enroll in, attend and complete the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Thompson, Brian G.
D/b/a Michael and Son Services
Charlotte, NC
License# 31453, P-I
Allegations of misconduct in the business of plumbing contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to request final inspections within 10 days of substantial completion of work.
Brian Thompson signed a Proposed Resolution Agreement 06/10/2014.
The license of Brian Thompson, number 31453 P-I, and that of the firm shall be placed on supervised probation for a period of twelve (12) months. Among other things during the probation, licensee shall enroll in, attend and complete the Special Board Laws & Rules course, and enroll in, attend and complete the series of Special Contractor Business Management courses. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of six (6) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

Voris, James Jr.
Gibsonville, NC
License# 28384, H-3-I
Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to obtain permits prior to commencing work, failed to request final inspections within 10 days of substantial completion of the work, and the following code discrepancies were cited by the City of Burlington Inspection Department: 1) Failure to have outside air damper on equipment; 2) Failure to rodent proof unit and seal duct cover; 3) Missing supports for fuel line; 4) Failure to have programmable thermostat; 5) Condensate is causing a nuisance and needs trap; 6) Need to see duct connections to unit; 7) Need to test smoke detectors; and 8) Unit must be wired to anvil valve.
James Voris signed a Proposed Resolution Agreement 06/26/2014.
The license of James Voris, number 28384 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other things during the probation, licensee shall enroll in, attend and complete the Special Board Laws & Rules course, enroll in, attend and complete the series of Special Mechanical Code courses, and assure that all installations that have been performed under your license, that have not been permitted or inspected, shall receive approved final inspections within 90 days. In the event of violation of any
of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Webster, Loren R.**  
One Call Plumbing Services Co.  
Durham, NC  
License# 29521 P-I  
Allegations of misconduct in the business of plumbing contracting in that the licensee failed to comply with the board rules and regulations on bona fide employees, 21 NCAC 50.0512, failed to provide adequate supervision for work performed under his license, violated the State Plumbing Code, and failed to obtain final inspections on 14 open permits with the Durham Inspections Department within ten (10) days of substantial completion of the work. Loren Webster signed a Proposed Resolution Agreement 11/26/2013. The license of Loren Webster, number 29521 P-I, and that of the firm shall be placed on unsupervised probation for a period of 18 months. Among other things during the probation, the licensee shall enroll in, attend and complete the series of Special Plumbing Code and Design courses, and enroll in, attend and complete the Special Board Laws & Rules course. Within 30 days from signing this agreement the licensee shall obtain a final inspection of all open permits or submit evidence of his efforts to obtain final inspection for each job. After complaint to the Board, the licensee obtained approved final inspections. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of twelve (12) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Young, Wayne Luther**  
Custom Plumbing & Heating, Inc.  
Hickory, NC  
License# 02615, P-I  
Allegations of misconduct and incompetence in the business of plumbing contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, violated the minimum standard of the North Carolina State Plumbing Code, licensee retired from the firm of Custom Plumbing around July of 2008, yet continued to license the firm, and failed to provide supervision.  
Resolution Conference held 06/13/2014. Wayne Young signed a Resolution Conference Agreement 06/13/2014. The Resolution Review Committee recommended to accept the voluntary license surrender from Wayne Young, number 2615 P-I.
The Attorney’s Report contains information pertaining to cases that have been adjudicated in a formal proceeding of the Board or in the courts of North Carolina. Disciplinary actions against licensed contractors are typically imposed during a Formal Hearing of the Board. Court action is necessary when unlicensed individuals are in violation of the Board’s Laws and Rules or in circumstances where licensees are found to be in violation of any order(s) issued by the Board.

**BARNES, LARRY**  
d/b/a BARNES PLUMBING, INC.  
Raleigh, NC  

**BENTLEY, KEVIN**  
Taylorsville, NC  
Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 8/4/14 enjoining defendant from engaging in business as a plumbing or heating contractor until licensed to do so.

**CADDLE, ANTONELI ABDIEL**  
d/b/a T-T HOME IMPROVEMENT  
Raeford, NC  
Allegations of plumbing contracting without a license. Judgment of Permanent Injunction filed 6/4/14 enjoining defendant from engaging in business as a plumbing or heating contractor until licensed to do so.

**CHAVIS, RONNIE**  
Shannon, NC  
Formal Hearing held May 13, 2014 on request for modification of prior action on application for license. Order entered 6/10/14 approving application to sit for P-I examination.

**CLARK, COLBY**  
d/b/a CSC, LLC  
Asheville, NC  

**FORD, RICHARD S.**  
d/b/a RICHARD FORD’S A/C & HEAT  
Fayetteville, NC  
Allegations of heating contracting without a license. Judgment of Permanent Injunction filed May 7, 2014 enjoining defendant from engaging in business as a plumbing or heating contractor until licensed to do so.

**FREEZE, JARRET E.**  
d/b/a FREEZE’n HEATING & COOLING  
Landis, NC  
Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 6/24/14 enjoining defendant from engaging in business as a plumbing or heating contractor until licensed to do so.

**FURMAN, ROGER**  
d/b/a NEW AGE SERVICE CO.  
Kannapolis, NC  
Heating contracting without a license in contempt of prior Order of the Court. Defendant found guilty of 3 counts of criminal contempt and sentenced to 30 days of active jail time.

**GOINS, RICK**  
d/b/a K&R Roofing  
Eden, NC  
Allegations of plumbing work without a license. Judgment of Permanent Injunction filed 7/25/14 enjoining defendant from engaging in business as a plumbing or heating contractor until licensed to do so.

**HENSLEY, DAVID**  
Woodleaf, NC  
Allegations of heating contracting without a valid license. Judgment of Permanent Injunction filed 7/22/14 enjoining defendant from engaging in business as a plumbing or heating contractor until licensed to do so.

**HYATT, KEVIN**  
d/b/a K&C HEATING & COOLING  
Asheville, NC  
Allegations of heating contracting without a proper license. Judgment of Permanent Injunction filed 6/30/14 enjoining defendant from engaging in business as a plumbing or heating contractor until licensed to do so.

**JACOBY, CHRISTOPHER**  
Asheville, NC  
Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 6/11/14 enjoining defendant from engaging in business as a plumbing or heating contractor until licensed to do so.

**LITTLE, DOUGLAS**  
DB MAINTENANCE & ASSC.  
Monroe, NC  
Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 7/25/14 enjoining defendant from engaging in business as a plumbing or heating contractor until licensed to do so.

**LUDLOW, BARBARA ANN**  
d/b/a A BETTER PLACE, LLC  
Waynesville, NC  
Allegations of plumbing contracting without a valid license. Judgment of Permanent Injunction filed 7/25/14 enjoining defendant from engaging in business as a plumbing or heating contractor until licensed to do so.

**MANZANARES, MILTON**  
d/b/a M&E Home Improvements & Remodeling  
Matthews, NC  
Allegations of plumbing and heating contracting without a license. Judgment of Permanent Injunction filed 6/4/14 enjoining defendant from engaging in business as a plumbing or heating contractor until licensed to do so.
McKINNON, ANTHONY W.
West End
Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 6/24/14 enjoining defendant from engaging in business as a plumbing or heating contractor until licensed to do so.

MELTON, BERNARD
D/B/A Carolina’s Best
Charlotte, NC
Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 6/30/14 enjoining defendant from engaging in business as a plumbing or heating contractor until licensed to do so.

MOORE, MICKEY FINNIS
D/B/A MOORE’S HEATING AND AIR CONDITIONING, d/b/a MOORE AIR CONDITIONING AND HEATING CORPORATION, d/b/a AIRE SERV CORPORATION, d/b/a ADVANCED HEATING & AIR, And AIR MASTERS OF THE CAROLINAS
Monroe, NC
Allegations of heating contracting without a license in contempt of prior order of the Court. Motion and Order to Show Cause filed with Mecklenburg County Superior Court. Additional jobs being added. Service obtained on Defendant by private investigator. Hearing scheduled 7/25/11. Order of arrest of Defendant for failure to appear mailed to Judge 7/26/11. 10/23/12 meeting at Board’s office with Defendant and Executive Director. Hearing rescheduled for 2/11/13 and venue changed to Union County. Order of Arrest for Failure to Appear filed 2/20/13. Defendant arrested and posted $60,000 bond. Additional jobs added to Motion for Order of Show Cause for Contempt of Court.


MORTON, HUBERT STEPHEN
D/B/A A PLUS HEATING AND AIR CONDITIONING
Monroe, NC
Allegations of heating contracting without a valid license in violation of prior court order. Defendant found in contempt of court following hearing on May 20, 2014 and given a suspended jail sentence of 120 days conditioned upon payment of restitution.

RODGERS, MICHAEL RAY
Farmville, NC

SALTER, DAVID
D/B/A SALTER HEATING & COOLING
Walkertown, NC
Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 6/23/14 enjoining defendant from engaging in business as a plumbing or heating contractor until licensed to do so.

PATTERSON, MARK L.
D/B/A 911 HEATING & AIR
Gastonia, NC
Consent Order entered 6/10/14 resulting in the issuance of a letter of caution and requiring Respondent to conduct employee training, conduct proper load calculations, and complete Board’s Laws & Rules class.

REED, WILLIE
Apex, NC
Allegations of violation of prior Order of the Court. Matter heard April 14, 2014 at which time the Court continued the hearing until May 20, 2014 at the request of counsel for the Defendant in order that the Defendant could be present for further disposition. Allegations of plumbing contracting without a valid license.

THOMPSON, SAMES Y.
D/B/A THOMPSON HEATING & COOLING
Greensboro, NC
Allegations of heating contracting without a valid license. Judgment of Permanent Injunction filed 6/24/14 enjoining defendant from engaging in business as a plumbing or heating contractor until licensed to do so.

WALSTON, OTIS B.
D/B/A WALSTON’S PLUMBING
Wilson, NC
Contempt of injunction judgment. Defendant found guilty of criminal contempt and sentenced to 30 days active jail time.